

Hyundai Auto Link Premium

Customer
User Guide

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 - ✓ Geo-fence
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3. Service guide

Introduction

- **ABOUT Hyundai Auto Link**

Hyundai Auto Link not only controls and protects your vehicle, but also shows you driving habits. The application also carries out inspections on the vehicle and automatically detects the problem to help maintain the vehicle. These powerful features of Hyundai CONNECTED SERVICE will help you enjoy driving pleasure.

- **COMPONENT**



**DIAGNOSIS
MODULE**

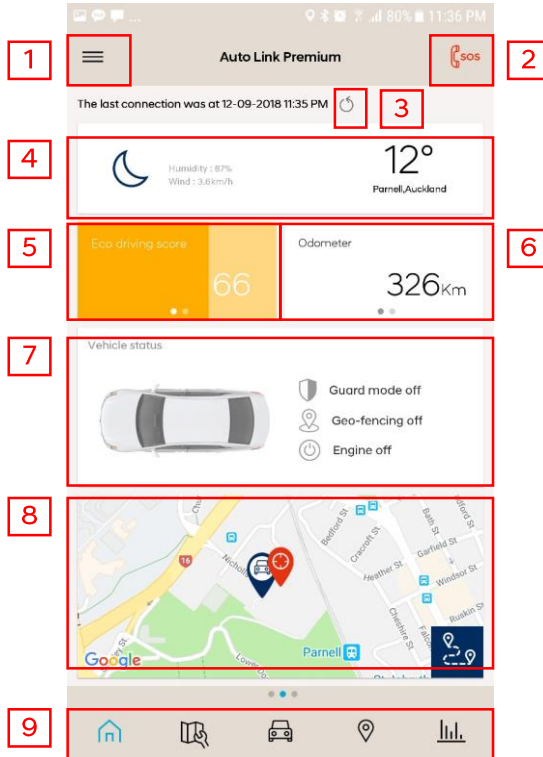
- ❖ **DIAGNOSIS MODULE**

The DIAGNOSIS MODULE is inserted into the OBD port with the OBD ADAPTER that stores driving history of the vehicle and transfers recorded data to your smart phone such as mileage, vehicle status. Also, the module provides you remote function to control your vehicle.

1. Main

1. Main

■ Main Page



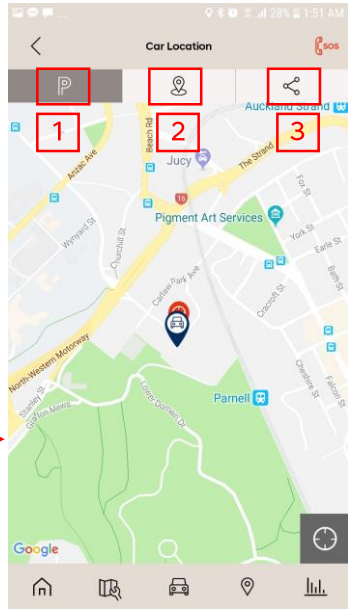
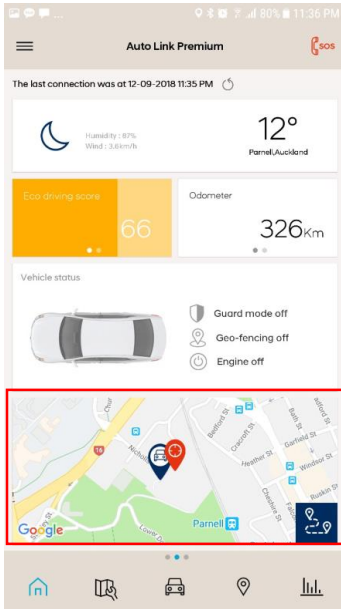
- ① Menu : allows navigation to Auto Link Premium functions.
- ② SOS (RSA) : allows the user to call the RSA call center.
- ③ Refresh : provides refresh function for the vehicle connection.
- ④ Weather : provides weather information.
- ⑤ ECO driving score, Fuel status – Two functions moves by swiping.
- ⑥ Odometer, Battery status
- ⑦ Vehicle Status : shows the on/off status with the below.
 - Guard mode
 - Geo-fencing
 - Engine
- ⑧ Car Location & Navigation Function to Your Vehicle
- ⑨ Hot Keys
 - Home
 - Dealer Network
 - Hyundai home
 - Map
 - Statistics

1. Main

■ Car Location

Provides you location service for your vehicle. You can simply find your vehicle if you are far way from it. Also, you can set the geo-fence around your vehicle for the security.

- ① Parking Management
- ② Geo-Fence
- ③ Share Vehicle Location

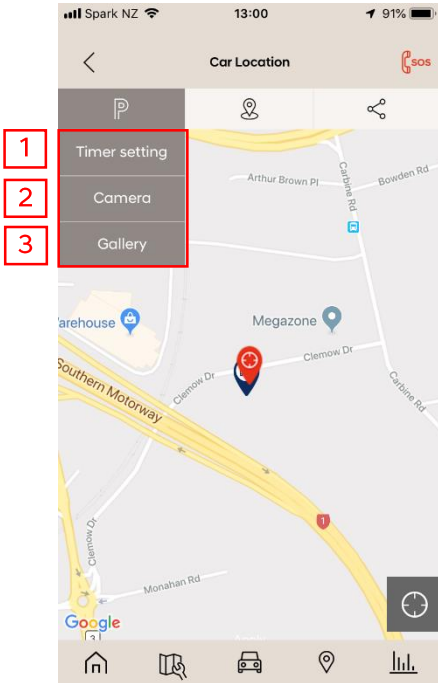


1. Main

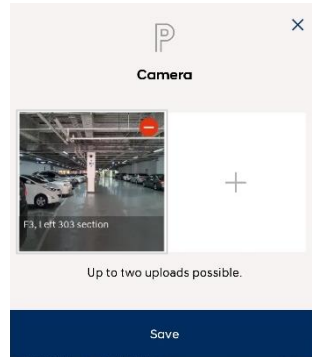
■ Car Location – Parking management

Parking management provides three functions as the below.

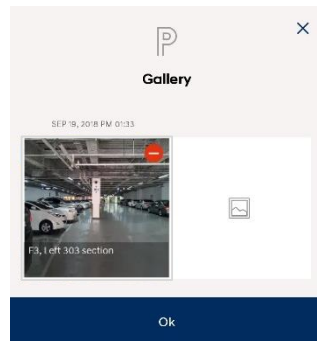
- Timer – Set timer and give you notification when the time is set.
- Camera – Runs camera on the application by pressing (+) icon, and then 'Save' it. Up to 2 pictures can be saved.
- Gallery – Save the pictures you took by camera.



1



2



3

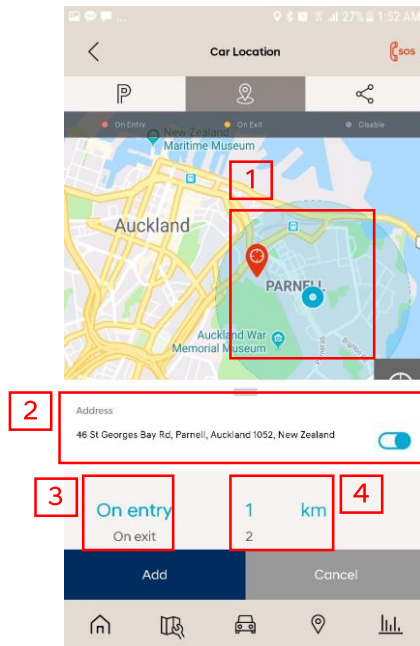
1. Main

■ Car Location – Geo-Fence

A geo-fence is a virtual parameter for a real-world geographic area. A geo-fence could be dynamically generated—as in a radius around a point location. You can designate a virtual fence in the form of a circle on the map to check the entrance/exit status of the virtual fence.

Simply, perform long press on the map and the point will be generated.

- ① Geo-Fence Point – Long press on the map.
- ② Address – Shows the address of the geo-fence point.
- ③ Set Entry or exit
- ④ Set Radius



[Notice]

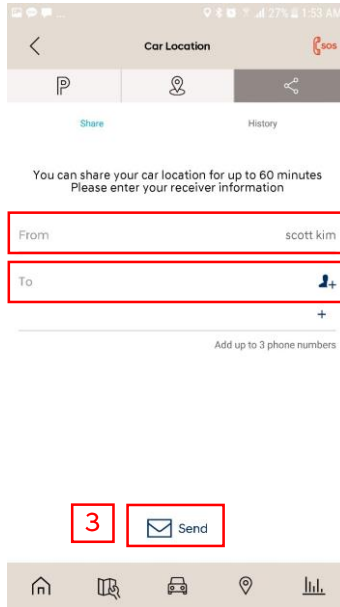
You will receive a notification as a push message when your vehicle is in/out on the geo-fence.

1. Main

■ Car Location – Share Vehicle Location

You can share your location with up to 3 people stored on your smart phone. They will receive the SMS, and URL will be contained in the message. Your location will be displayed up to 60 minutes on the URL.

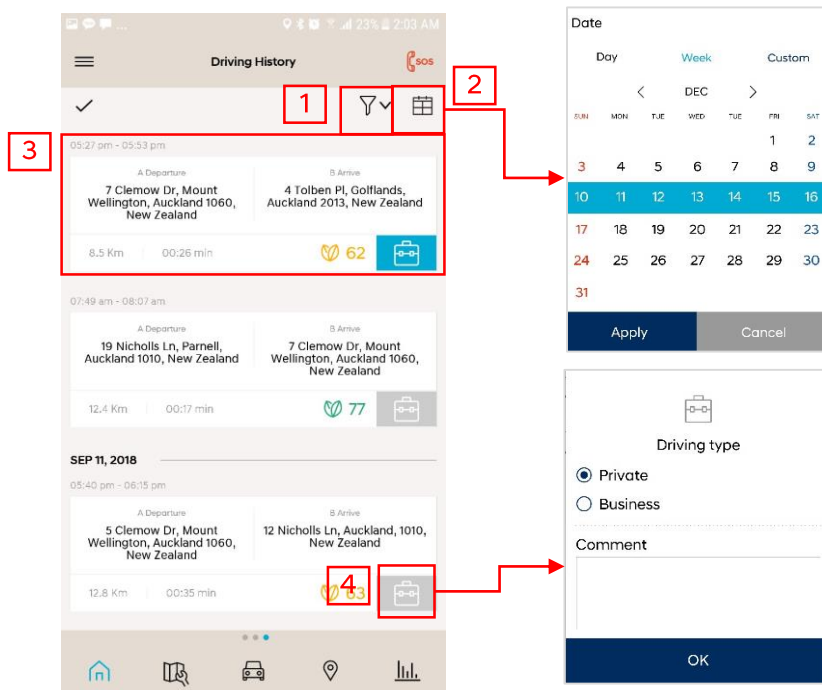
- ① Sender – Your phone number
- ② Contact List – Enable to add up to 3 people who will receive your location.
- ③ Send – Send your location



1. Main

■ Driving History

After finishing the drive, your driving will be recorded on driving history. Your driving history will show you driving path, time, distance, and score.



- ① Order by Driving Type
 - All – Private & Business
 - Private
 - Business
- ② Order by Date
- ③ Driving History
 - Driving date, Driving time
 - Departure & Arrive
 - Driving type
 - Driving score (Over 70 : Green, Between 40~70 : Yellow, Under 40 : Red)
- ④ Select Driving Type
 - Private
 - Business

1. Main

■ RSA

Calls the RSA Centre directly if a problem occurs with the vehicle.

- ① RSA information
- ② Find a vehicle on the map
- ③ Call to RSA Centre
- ④ Vehicle location address

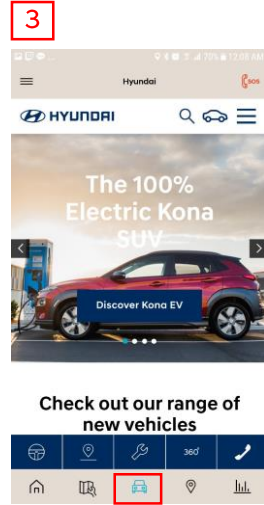
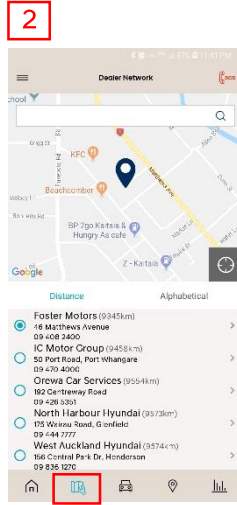
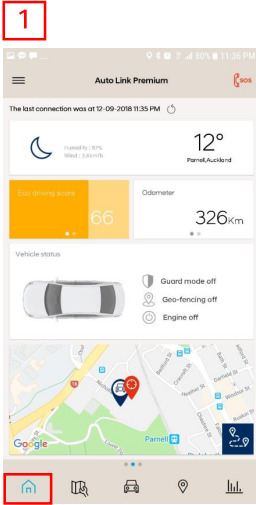


1. Main

Hot Key (Bottom)

Allows easy navigation for the below.

- ① Main Screen
- ② Dealer Network – shows dealers near by the vehicle.
- ③ Hyundai Home – moves to Hyundai website.
- ④ Map – provides navigation function.
- ⑤ Statistics – provides statistics about your driving.

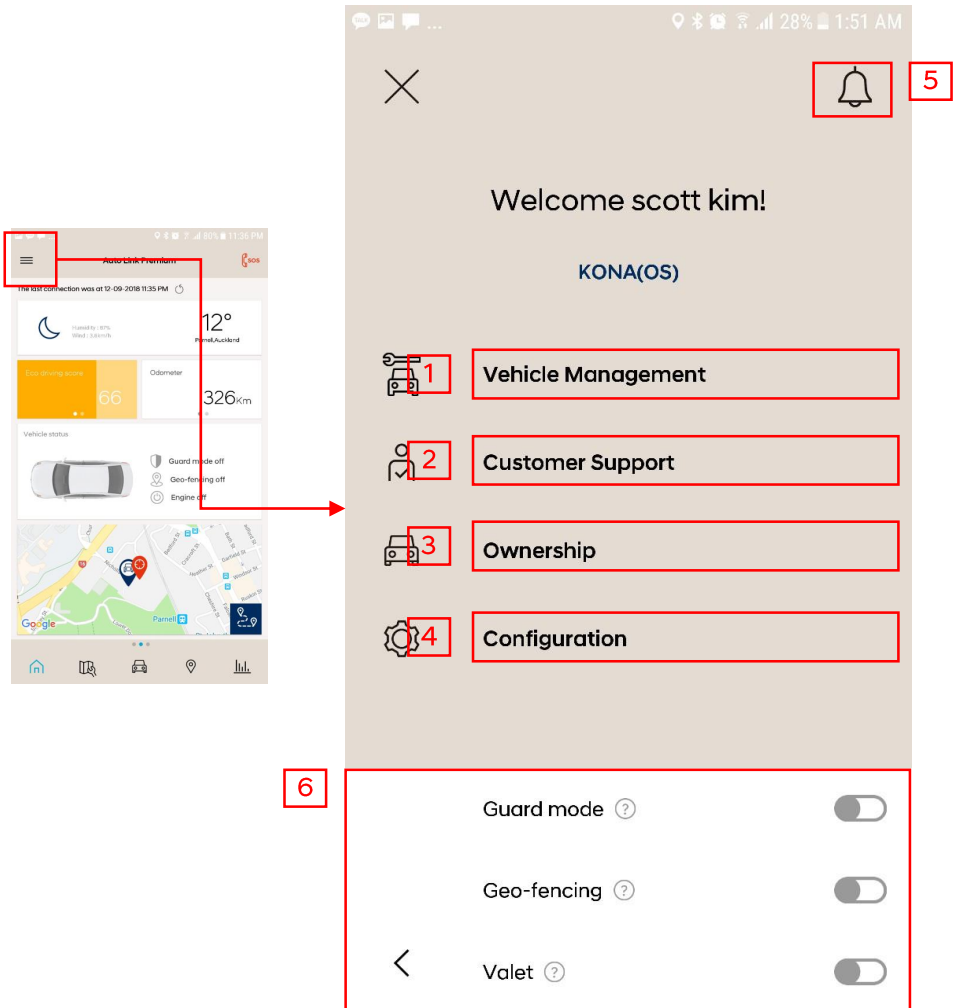


2. Menu

2. Menu

This describes main menu. All functions can be set on the menu tree. Main menu is provided as items as the below.

1. Vehicle Management
2. Customer Support
3. Ownership
4. Configuration
5. Notification
6. Switches

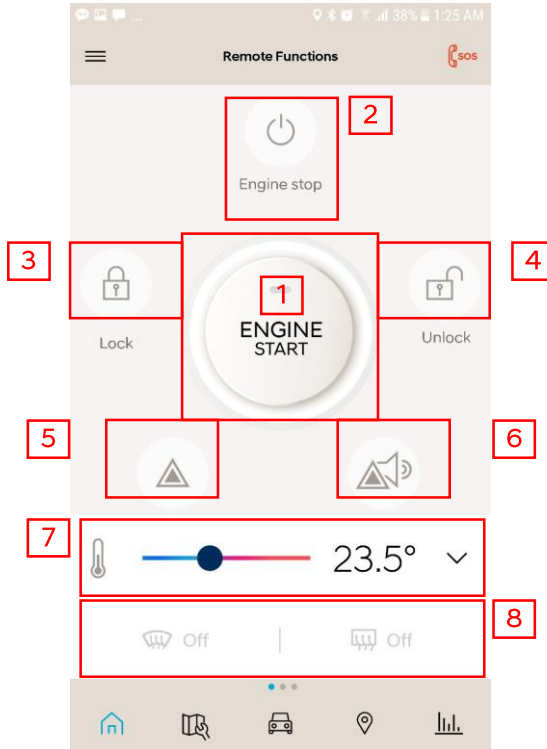


2. Menu

Vehicle Management

Remote Functions

This page explains regarding remote control. You can remote your vehicle by Hyundai Auto Link. All remote functions have to enter the password for the security.



① Engine start

- **Remote start condition**

- ✓ Shift lever P-stage
- ✓ Doors locked by smart key/ smart phone app
- ✓ Doors, trunk and hood are closed
- ✓ Not in start-up status

② Engine stop

③ Door lock

④ Door unlock

⑤ Hazard

⑥ Hazard & Horn

⑦ Temperature – Temperature will be set when the engine starts.

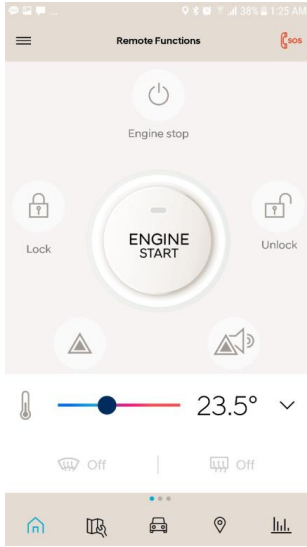
⑧ On/Off Defroster - Defroster status will be set when the engine starts.

2. Menu

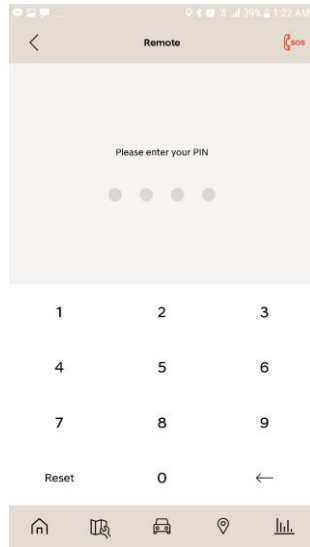
Vehicle Management

Remote control will work as the steps below.

1



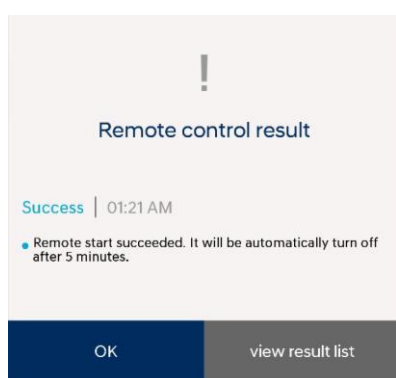
2



3



4



- ① Perform remote control.
- ② Enter PIN code.
- ③ Completed sending remote control order.
- ④ Remote control result.
 - Success
 - Failure

2. Menu

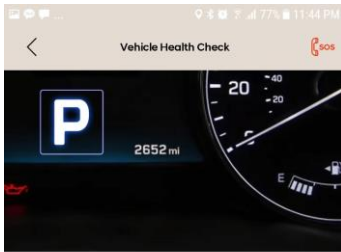
Vehicle Management

■ Vehicle Health check

Diagnoses the vehicle health. If a fault code is detected, it is captured automatically for diagnosis result.

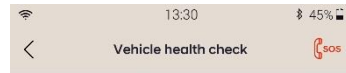
[Initiating system inspection]

- ① Place the gear lever to P or N position.
- ② Set the vehicle condition to engine running.
- ③ Press the [Start] button when you are ready.



Initiating system inspection

1. Place the gear lever to P or N position.
2. Set the vehicle condition to engine running.
3. Press the [Start] button when you are ready.



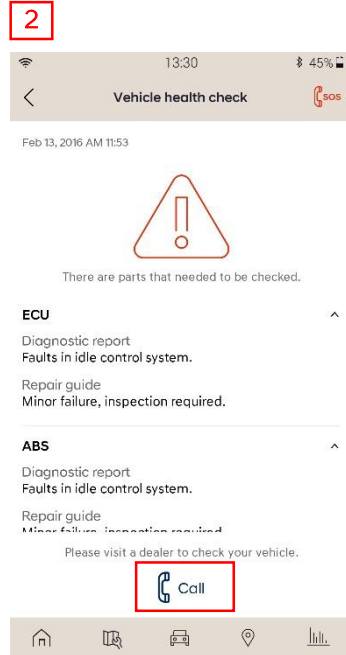
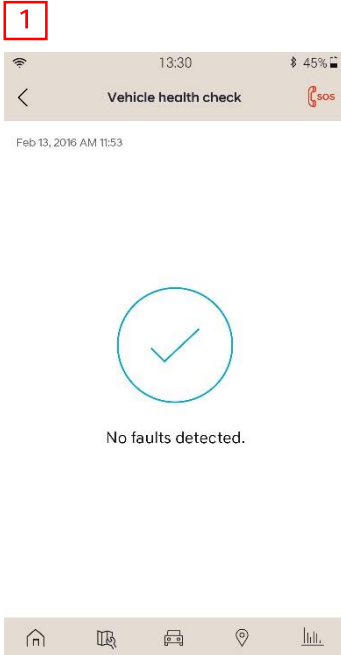
Diagnosing your vehicle
Please wait
The system inspection will be interrupted
if the system button is operated.

2. Menu

Vehicle Management

Displays after vehicle health check.

- ① No faults detected
- ② Fault detected - The alert notification will appear when a fault code is detected. Press 'Call' button to call the favorite dealer and make a reservation for vehicle maintenance.



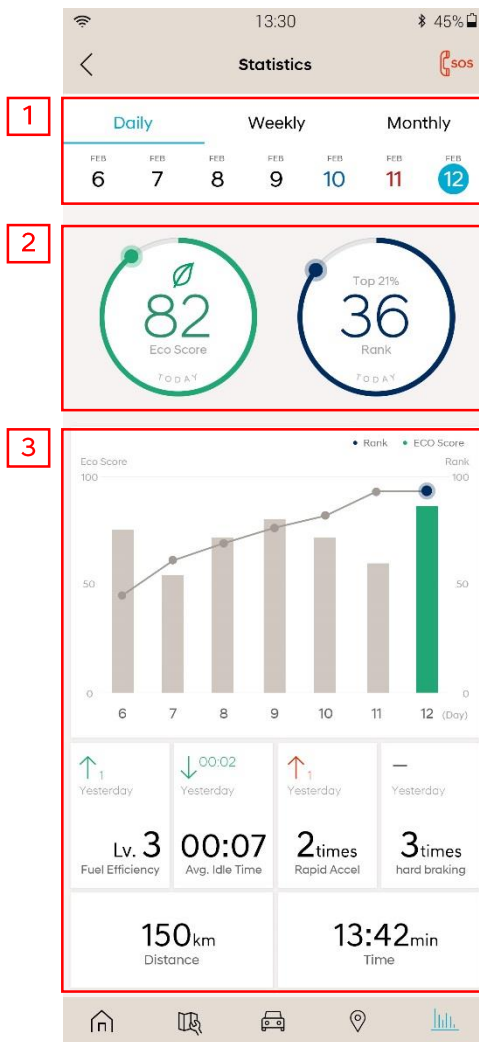
2. Menu

Vehicle Management

Driving Statistics

Provides your driving statistics. You can check your driving habit as the ECO score, compare your rank by score. Statistics will help you for driving habit.

- ① Daily, Weekly, Monthly
- ② ECO score, Rank
 - ECO score formula : $80 + (\text{Driving fuel efficiency} - \text{Average fuel efficiency}) / 0.25$
- ③ Graph - Shows for each items by selecting
 - Fuel efficiency, Average idle time, Rapid acceleration, Hard braking, Distance, Time



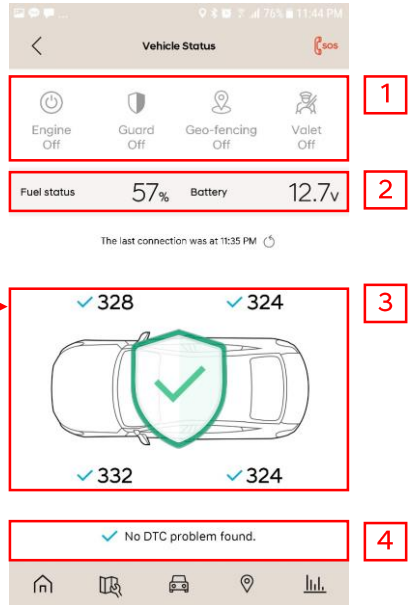
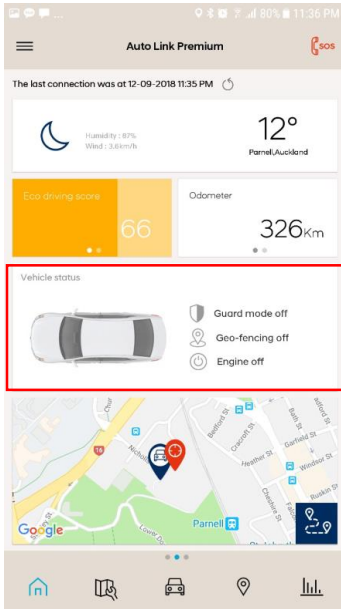
2. Menu

Vehicle Management

Vehicle status

Shows your vehicle health simply to check the vehicle status easily. You can see vehicle status in detail by pressing the vehicle status on the main screen.

- ① On/Off Status – Engine, Guard mode, Geo-fencing, Valet
- ② Fuel Status & Battery
- ③ Door lock/unlock status & Tyre pressure
- ④ Note for the vehicle status



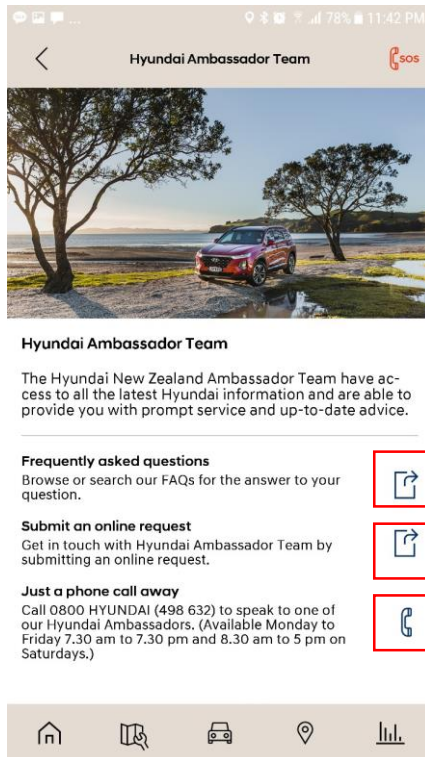
2. Menu

Customer Support

Hyundai Ambassador Team

Provides easy access to Customer Support, browse FAQs, complete an online request or call Customer Support directly.

- ① Frequently Asked Questions – browse FAQs
- ② Submit an Online Request – complete an online request
- ③ Just a Phone Call Away – call Customer Support



2. Menu

Customer Support

■ Book-a-Service & Service Estimate

Provides a convenient way to book a service for vehicle.

- ① Vehicle information – Automatically filled out based on your information
 - Model
 - Mileage
 - VIN
 - Plate number
- ② Dealer- Select a dealer on Dealer network.

Book-a-Service & Service Estimate

Please confirm your vehicle details.

Model	KONA(OS)
Rego plate no.	
Odometer	326km
VIN	KMHK581AMJU116038
Mobile no.	0272246650

Dealer

Service interval

Preferred date

Vehicle drop off AM PM

Service cost estimate (incl GST)

Book

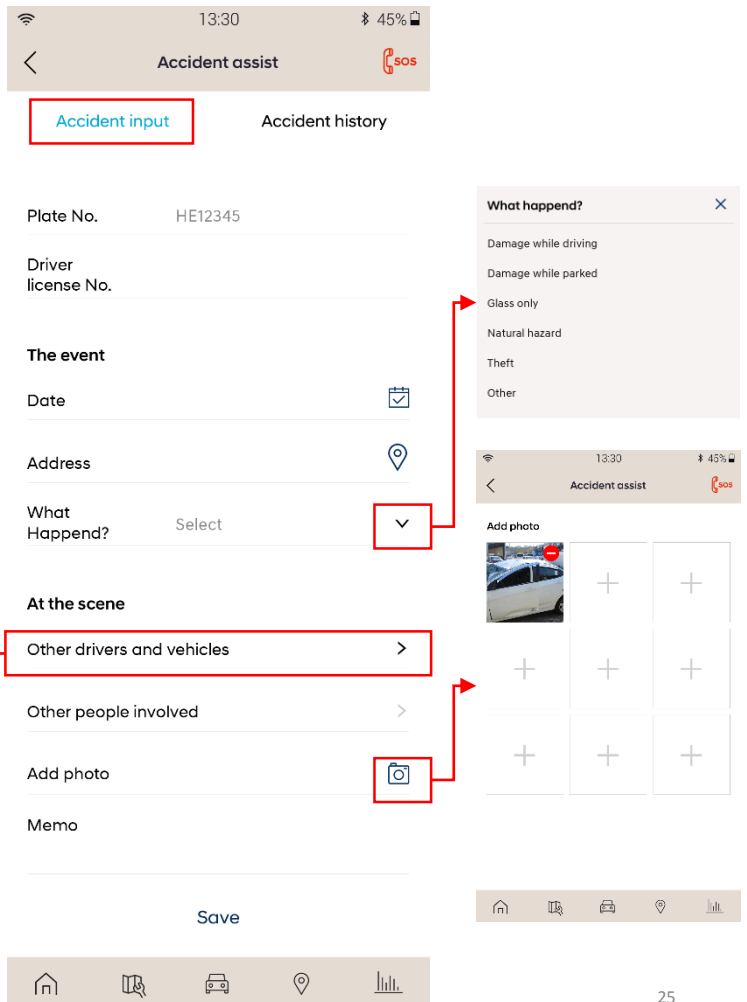
2. Menu

Customer Support

■ Accident Assist

Records the event of an accident or breakdown to save on the smartphone.

- ① My vehicle – Plate number, Driver license number(registered at first time only)
- ② The event – Date, Address, What happened?
- ③ At the scene
 - Other drivers and vehicles – save other drivers and vehicle information.
 - Other people involved – save other people who are involved in the event.
 - Add photo – take a photo to save the scene by pressing 'Photo' button.
 - Other vehicles condition (Memo)




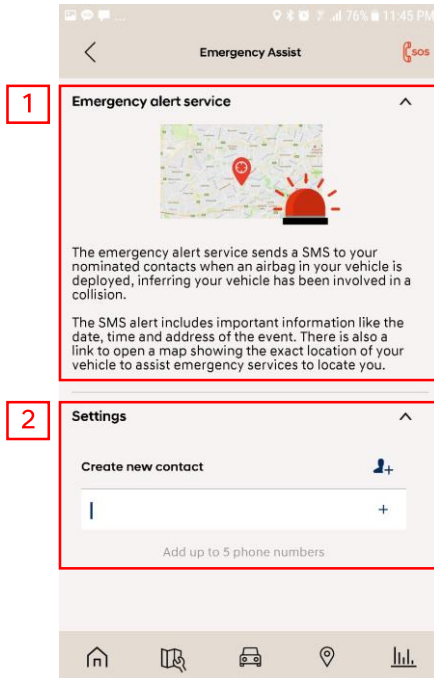
2. Menu

Customer Support

Emergency Assist

Notifies pre-registered recipients of location and information when a 'Crash Signal' is detected on the vehicle's BCM.

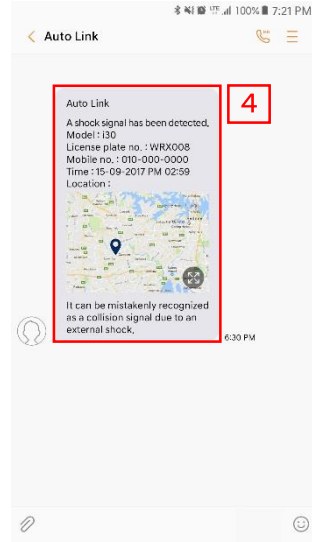
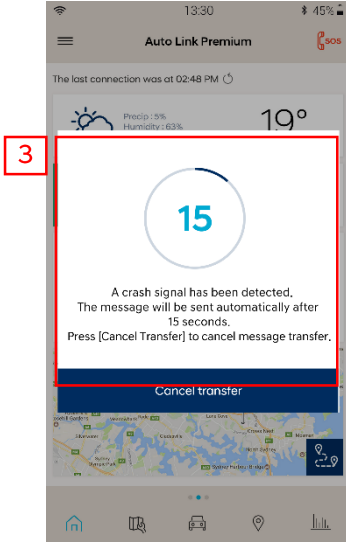
- ① Explanation on Emergency assist service.
- ② Settings provide RSA No., contact, Rescue message.
 - RSA number is displayed as default.
 - User may add up to 5 phone numbers. Pre:  to load contacts from the phone.
 - Rescue message can be specified through edit. If not, the default phrase will be sent



2. Menu

Customer Support

- ③ When a crash signal is detected, a notice pops up and counts 15 seconds before message transfer.
- ④ A message example.

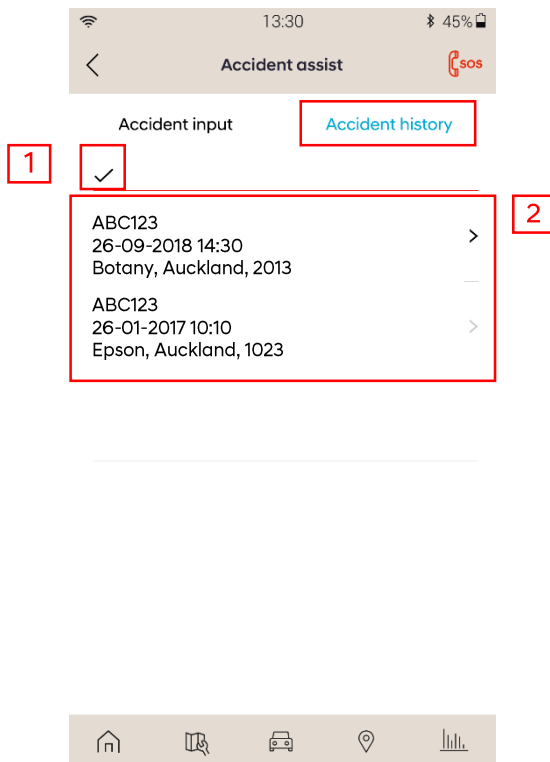


2. Menu

Customer Support

Shows your accident history which you wrote.

- ① Check button : Activates delete button to remove the accident history.
- ② Accident history : Shows the accident history in detail.

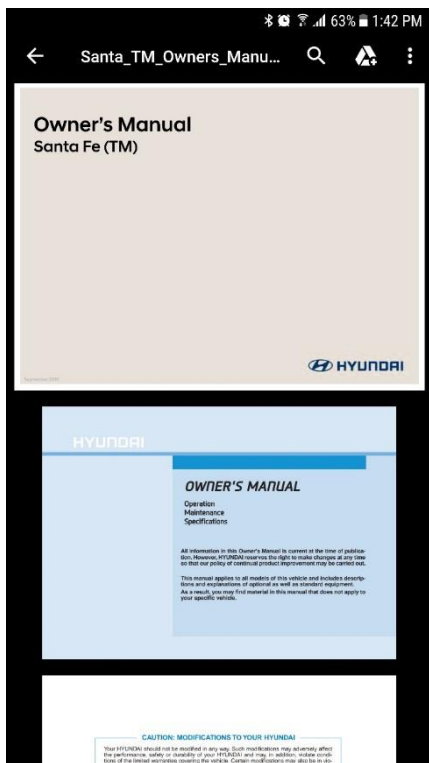


2. Menu

Customer Support

- Owner`s Manual

Shows the electronic owner’s manual of the selected vehicle.



2. Menu

Ownership

Service Plan Information

Provides service plan type and scheduling for your vehicle maintenance.

Model KONA(0S)

Rego plate no.

Odometer 326km

VIN KMHK581AMJU116038

Service plan type Standard Service Contract

Commence date & Mileage		Expiry date & Mileage	
21-03-2016 / 15,000km		21-03-2019 / 45,000km	

Service	Mileage	Dealer	Date
15,000Km or 12 Month Service	5,720km	North Harbour Vehicles Limited	31-03-2016
30,000Km or 24 Month Service	13,269km	North Harbour Vehicles Limited	13-03-2017
45,000Km or 36 Month Service	22,441km	North Harbour Vehicles Limited	13-03-2018

Service plan type Standard Service Contract

Commence date & Mileage		Expiry date & Mileage	
13-07-2018 / 60,000km		13-07-2021 / 90,000km	

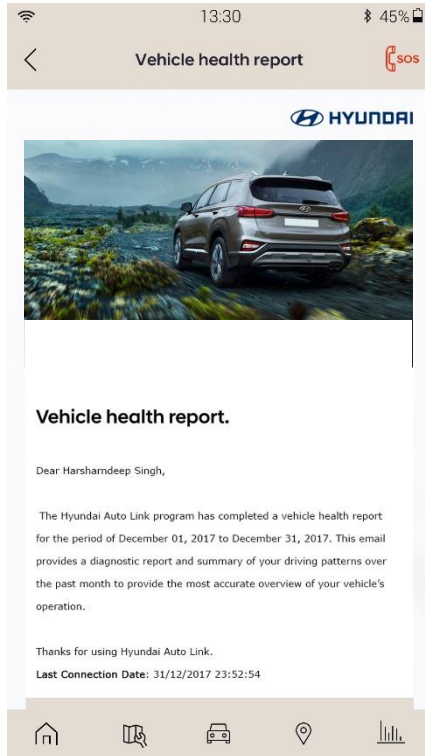
Service	Mileage	Dealer	Date
60,000Km or 48 Month Service			
75,000Km or 60 Month Service			
90,000Km or 72 Month Service			

2. Menu

Ownership

- **Vehicle Health Reports**

Provides reports about the health of your vehicle.



2. Menu

Ownership

■ Service History

Provides detailed service history information.

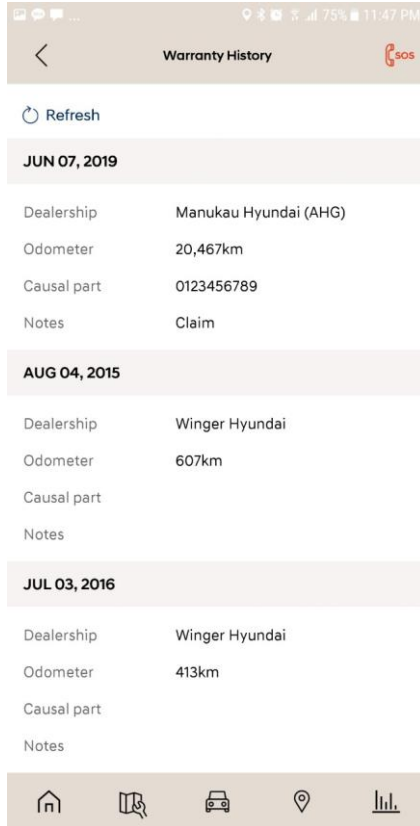


2. Menu

Ownership

- **Warranty History**

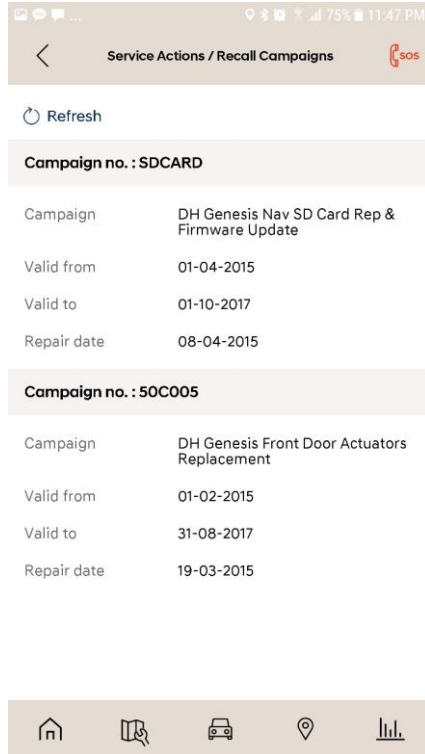
Provides detailed warranty history of the vehicle.



2. Menu Ownership

■ Service Actions / Recall Campaigns

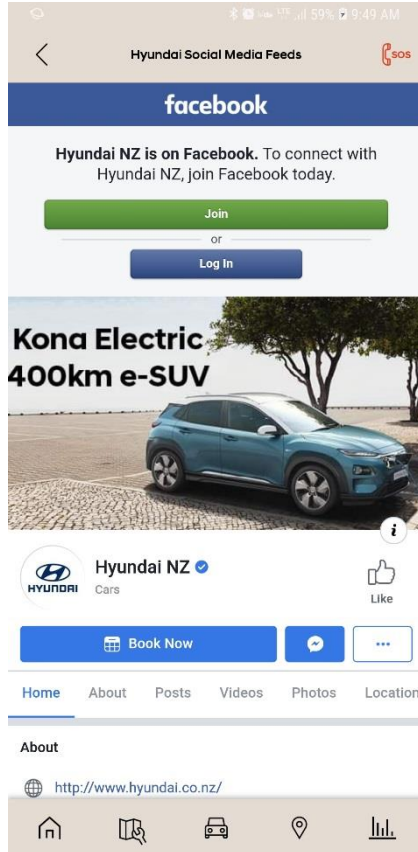
Provides details on service actions and recall campaigns.



2. Menu

Ownership

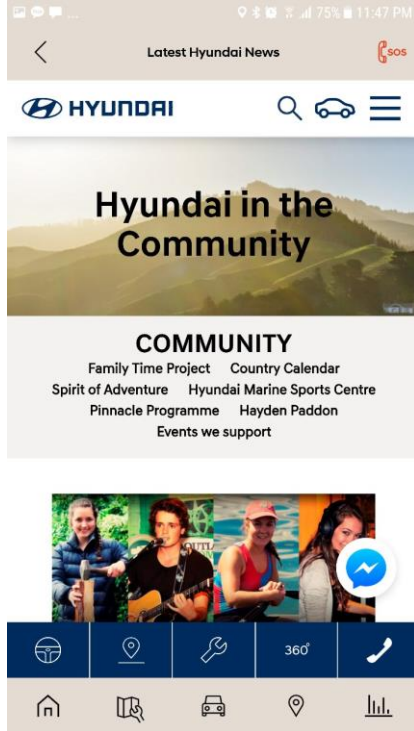
- Hyundai Social Media Feeds
Shows Hyundai social media feeds.



2. Menu

Ownership

- **Latest Hyundai News**
Provides information on Hyundai's latest news.

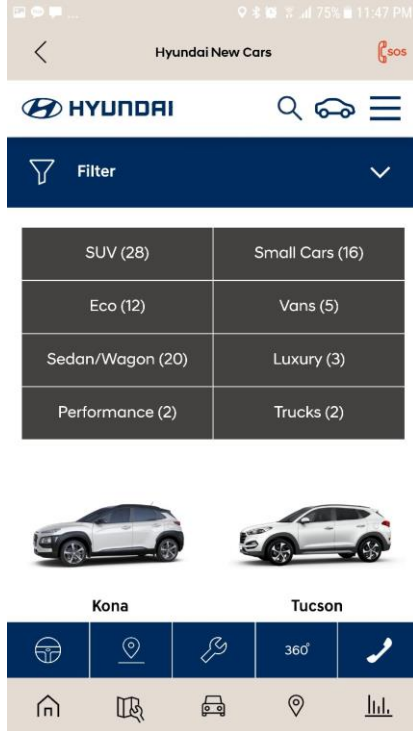


2. Menu

Ownership

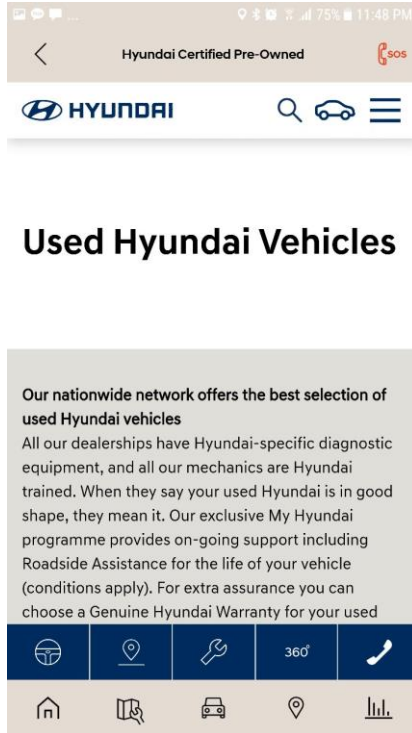
- Hyundai New Cars

Provides latest information on Hyundai's vehicles.



2. Menu Ownership

- Hyundai Certified Pre-Owned
Provides information on Hyundai certified used vehicles.



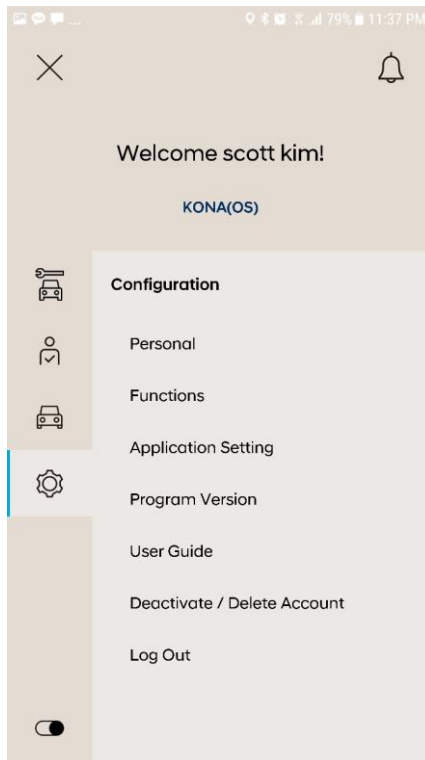
2. Menu

Configuration

■ Configuration

User can set Hyundai Auto Link configuration with items below.

- Personal
- Functions
- Application settings
- Program version
- User guide
- Deactivate / Delete Account
- Log out

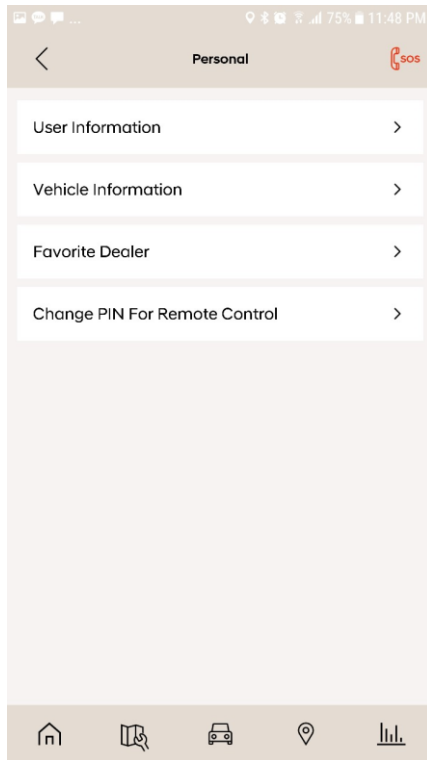


2. Menu Configuration

■ Personal

Provides your user information

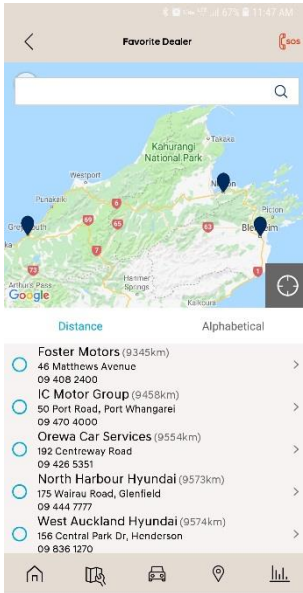
- User Information
- Vehicle Information
- Favorite Dealer
- Change PIN for Remote Control



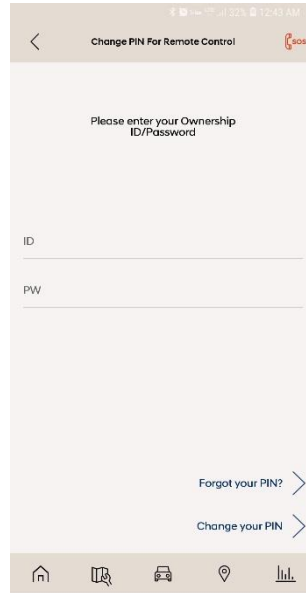
2. Menu Configuration

- ① Favorite dealer : Choose your favorite dealer. Dealer list can be ordered by distance from the vehicle or alphabetical.
- ② Change PIN : provides PIN code setting for your remote session. You need to input your current one, and then input new PIN code you want to change.

1



2

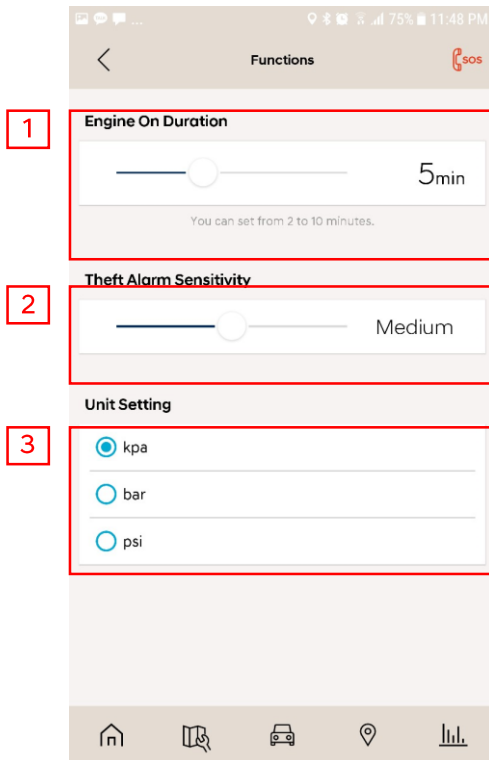


2. Menu Configuration

■ Functions

Provide to set your vehicle function.

- ① Engine on duration – When you run your vehicle by the remote, you can set your engine on duration. Engine duration can be set between 2 minutes and 10 minutes.
- ② Impact alarm sensitivity – provides to set impact sensitivity about your vehicle. Sensitivity can be set as low, medium, high.
- ③ Unit setting – change tyre pressure unit.
 - kpa
 - Bar
 - psi

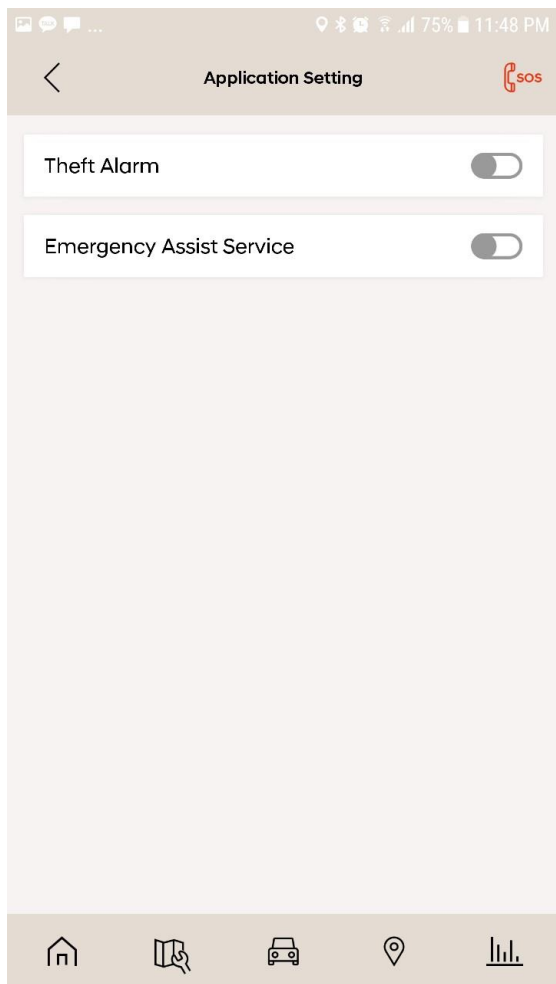


2. Menu

Configuration

- **Application Settings**

Provide to set the application settings.



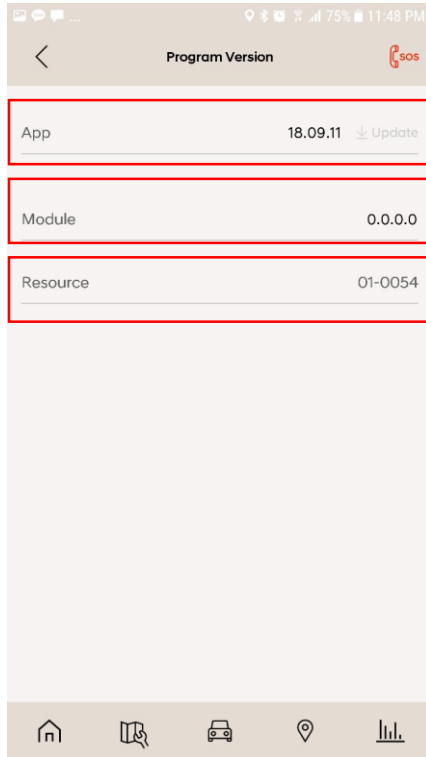
2. Menu

Configuration

■ Program Version

Provide to check program version. You can update the application, firmware, database, resource. When there is a update notification, press 'UPDATE' button. To keep your services, maintain the version latest.

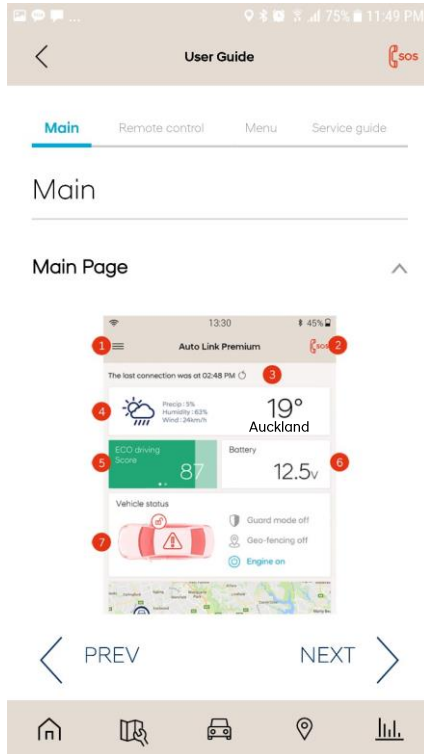
- Application version
- Firmware/ database version
- Resource version



2. Menu Configuration

■ User Guide

Shows Auto Link user guide.

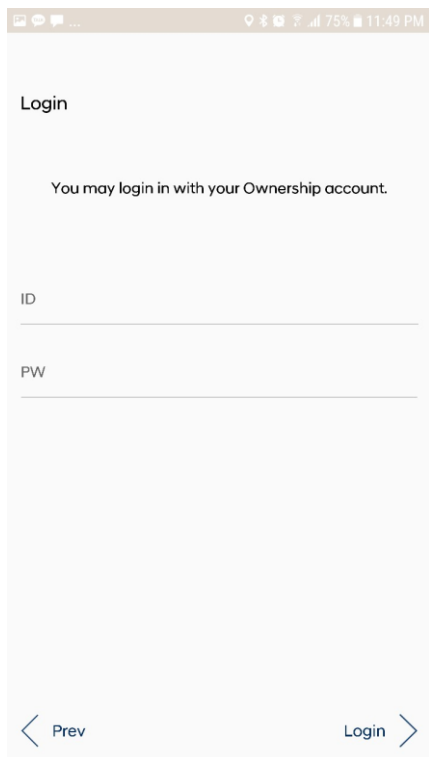


2. Menu

Configuration

- **Deactivate / Delete Account**

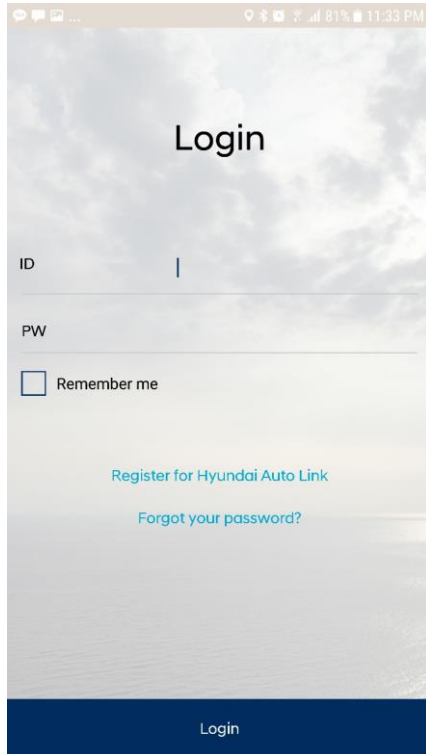
You may delete your Auto Link account. Deleting the account will delete all vehicle information registered to the account.



2. Menu Configuration

- **Log Out**

Logging out will route you back to the login screen.



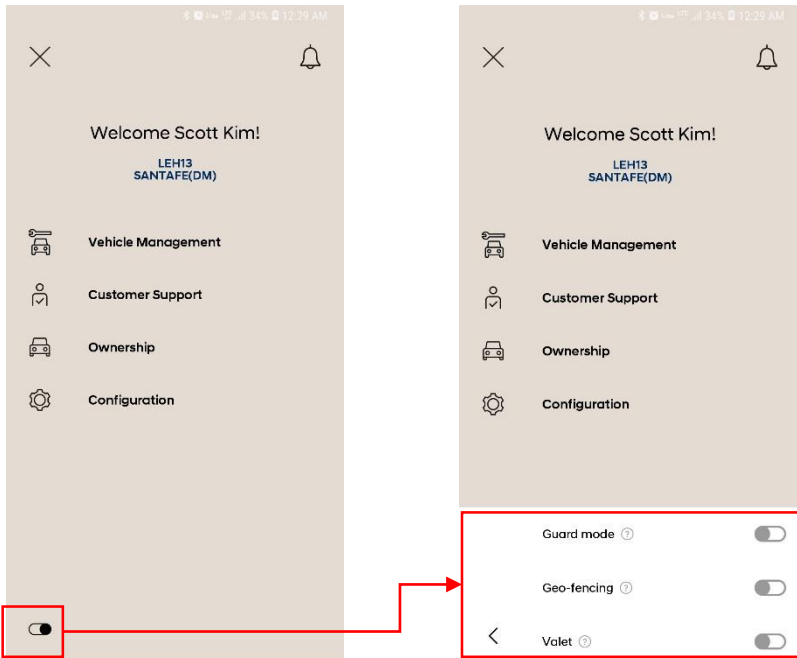
2. Menu

Switches

Switches

Provides to turn on/off the items as the below.

- On/off Guard Mode : Hyundai Auto Link will send you a push message if your vehicle gets hit, or if your vehicle towed away. This function operates when the ignition is off.
- On/off Geo-fencing : You can designate circular boundaries of areas. Once your vehicle go in or go out of the areas, Hyundai Auto Link will inform you with push messages.
- On/off Valet : When you have your vehicle valeted and you turn on the Valet alert function, Hyundai Auto Link will inform you by a push message if your vehicle is more than 2km away, or if your vehicle is not turned off for 30 minutes.



3. Service Guide

3. Service Guide

▪ Service Info

Service Restrictions Information

Hyundai Auto Link may not be available in the following cases: Please refer to the Terms of Use in detail.

- In case of stopping or delay of mobile communication service of a telecommunication carrier, requesting service in a shaded area where mobile communication service is not provided - Services may be delayed, suspended, or rendered unavailable due to physical limitations of the mobile network or changes in the business or policy of the mobile carrier. The Company shall not be liable for this.
- Remote start on, remote start off, remote door open, remote door locked, parking position finding are only available for up to 96 hours after the ignition is switched off for the car's current supply stability.
- In case of stopping service due to unpaid charges.
- In case of carrying out arbitrarily module repair or connect/disconnect.
- If the module stops supplying power from the battery due to natural disaster or severe impact, or the power supply is stopped due to the discharge of the vehicle battery.
- In case of GPS positioning satellite abnormality, interference of radio wave reception, radio wave uninfected area, etc., The commercial use of GPS service itself becomes impossible.
- When the vehicle is in a place where it can not recognize GPS satellites such as high-rise buildings, tunnels, underground spaces, etc.
- If a problem occurs due to a user's carelessness during the remote control service
- In the event that it is impossible to provide normal service due to sensor system maintenance, replacement, or breakdown, or due to natural disasters, national emergencies, faults, equipment failure, or excessive use of services, the service may be limited or paused.
- Hyundai Auto Link may be changed, deleted or added at any time, depending on the circumstances of the company.

In the event of any of the above, the Company will not be held responsible for any problems.